



Find your
[my bank protects me] place.

How Liberty Bank protects you from cyber crime

The security of your funds and information is a top priority at Liberty Bank. We do our utmost every day to prevent fraud and identity theft — by installing the latest data security technology, ensuring the security of our facilities, and training our employees to carefully guard access to your information and money.

Sophisticated authentication

When our online and mobile banking platform detects unusual or suspicious activity, you will be prompted to verify your identity before you are able to log in or complete a transaction.

Constant screening

We remain vigilant against repeated attempts to log in to your account, and against incorrect password entries. Following three incorrect password entries, we automatically lock your account.

Secure messaging

To send us a secure message, log into your Online Banking account, go to the Banking Service Center and click on messages on the top left. This messaging channel protects information you wish to share, including account number(s).

Advanced encryption & anti-malware

We've teamed up with IBM to offer Trusteer Rapport, the world's leading provider of secure web access services, to ensure your online banking sessions are for your eyes only. This security service blocks fraudsters by encrypting your key strokes the moment you type them and protecting them until they reach our website. Trusteer also protects you from malware, phishing attacks and fraudulent websites. Download your free copy of Trusteer at liberty-bank.com/privacy.

Guarding your card

Within your mobile banking app, you can set rules for where, when and how your debit card can be used. When logged into Online Banking using the app or desktop, you may freeze and unfreeze the use of your debit card at any time. Learn more at liberty-bank.com/online-banking.

Fraud monitoring

We monitor debit card transactions for fraud by looking for inconsistencies or activities that diverge from an established pattern. Should we detect a suspicious transaction, there are a number of steps we can take, including temporarily blocking your account until we can confirm that the activity is yours, or calling you by phone to alert you.



Find your confident place.

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